



# **People Based Auditing**

*The human dimension  
as a factor for succes*

## **The human dimension as a factor for succes**

According to DEKRA, an audit is more than testing standards. It is always about the people in an organization. That is why we have been auditing for years with a focus on the human side. We call this People Based Auditing and we offer this as an integrated service. In this document you find how we do this and what this means for you as a customer.

### **Eye for people**

Awareness and behavior are important elements to successfully implement and comply with standards. According to our customers, our auditors not only have the necessary expertise, but they also have an eye for the human side. They immerse themselves in the specific world of your organization and are flexible if necessary.

Our services provide you with a reliable and solid foundation for improvement. We audit and certify against international and industry-specific standards in the areas of quality, safety, environment, sustainability and information security. We also provide tailor-made assessments that go beyond the norm. We organize training courses and workshops and certify people in the field of quality and safety.

### **People Based Auditing in practice**

We offer People Based Auditing as added value to our service. We measure awareness and behavior within your organization on the basis of six pillars: (1) cooperation, (2) involvement, (3) exemplary behaviour, (4) awareness about opportunities and risks, (5) awareness of tasks, authorities and responsibilities and (6) knowing the 'why' of established processes and desired behavior. The findings are fed back at the end of the audit, so that your organization knows what is going well and where improvement is needed.

Would you like to know more about People Based Auditing? Feel free to contact Henry Dwars.

#### **DEKRA AUDIT**

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